

Lubbock Economic Recovery Task Force

Lubbock Safe! Guidelines

General Health and Safety Guidelines:

The following General Health and Safety Guidelines apply to all businesses, with exceptions or additions noted. The objective of these guidelines is to provide uniform standards to businesses and their customers who desire to go above and beyond the Governor's Executive Orders to further protect public health by reducing virus transmission risk and promoting social distancing as economic activity resumes. All businesses, whether providing an essential service or not, may voluntarily follow these General Health and Safety Guidelines in order to be "*Lubbock Safe!*"

- Hand sanitizer stations should be placed near every entrance (touchless preferred).
- Face coverings are strongly recommended for all employees and for all customers entering any business.
- At-risk persons should stay at home as much as possible.
- Signage and notifications to customers should strongly recommend at-risk populations take extra precautions to protect themselves from contracting COVID-19.
- Practice 6 foot social distancing protocols throughout the business, for customers and employees.
- All employees should be trained on appropriate cleaning and disinfection protocols, hand hygiene, and respiratory etiquette.
- Employees (including volunteers) should use hand sanitizer or wash their hands upon entering their place of work. It is strongly recommended employees use hand sanitizer or wash their hands between customers.
- Cashiers are strongly encouraged to use hand sanitizer or wash their hands between each customer.
- A barrier between cashiers and customers that extends beyond standard counter space is strongly recommended. This can be done with a barrier such as boxes/tables or a transparent partition.
- Forehead temperature scan and health survey of all employees (including volunteers) should be taken prior to every shift. Employees and volunteers who answer affirmatively to any questions on the health survey, or who have a temperature in excess of 100 degrees Fahrenheit, should be sent home.
- Businesses can use the health survey to screen employees (without forehead temperature scans) until the businesses can acquire an adequate supply of touchless forehead thermometers.
- Touchless payment options should be encouraged.
- Frequently used work areas and touch points should be cleaned and sanitized in 30 minute intervals.
- Required signage, directional/distance markings on floors, employee sanitation guidelines etc. should be clearly posted.
- Businesses should take affirmative steps to comply with all public health regulations, sanitation guidelines and codes applicable to your industry.



Important Note: Licensed or Regulated businesses **MUST** follow the relevant guidance from their regulatory entity. Nothing in the *Lubbock Safe!* guidelines supersedes, replaces or excuses regulatory compliance.

For complaints call 806-775-2865.